

PATENT

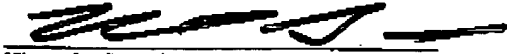
MS147248.01/MSFTP101US

## CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being faxed to 703-872-9306 on the date shown below to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

RECEIVED  
CENTRAL FAX CENTER

JUN 17 2005

Date: 6-17-05  
Himanshu S. Amin

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:

Applicant(s): Gregory L. Meredith, *et al.*

Examiner: Eric B. Kiss

Serial No: 09/560,373

Art Unit: 2192

Filing Date: April 28, 2000

Title: MODEL FOR BUSINESS WORKFLOW PROCESSES

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

---

REPLY TO OFFICE ACTION DATED APRIL 7, 2005

---

Dear Sir:

Favorable consideration of the above-identified patent application is respectfully requested in view of the amendments and comments below.